Your journey to faster DATA speeds with Dalycom

SMALL OFFICE HOME OFFICE

1-2 | 1

REQUIREMENTS

- Get connected for the first time
- Keep costs to a minimum
- Not always in the office
- No long term commitments

USE OF DATA

- Website and surfing
- Email

Recommendations

HOMEWORKER

- Speeds - up to 8MB downstream and up to 448KB upstream
- Usage - up to 100GB per month
- Available on any phone line
- Can be installed at the same time as phone line
- 10 day installation lead time

SMALL - MEDIUM OFFICE

2-5 | 1

REQUIREMENTS

- More complex data usage
- Keep costs down
- Multiple data users
- Medium term commitments
- Voice enabled services

USE OF DATA

- Website
- Web browsing
- Email
- Online docs
- SaaS, SagePay, PayPal, Google Docs, MS365 etc

Recommendations

BUSINESS BROADBAND

- Speeds - up to 24MB downstream and up to 1.3MB upstream
- Unlimited usage available
- 24 and 36 month contracts
- Can be installed at the same time as phone line
- 10 day installation lead time
- Voice enabled services

LARGE - MULTI OFFICE

20-200 | Multi

REQUIREMENTS

- Heavy data usage
- Data is business critical
- High quality service for voice and video
- Dedicated, managed service
- Security
- Resilience
- Long term commitment

USE OF DATA

- High speed internet access
- Large file transfer
- In-house hosting
- Video conferencing
- Voice enabled for Gamma's Hosted and SIP services

Recommendations

FIBRE ETHERNET

- Converged internet and voice
- Speeds of up to 1GB
- Dedicated symmetric bandwidth
- Reliable service with SLAs - 6hr fix
- 24/7 monitoring and UK based helpdesk
- 24 - 60 month contracts
- Up to 60 working days installation lead time

MEDIUM - LARGE OFFICE

5-20 | 1-2

REQUIREMENTS

- Best value for money
- Homeworkers with online requirements
- Longer term commitment
- Voice enabled services

USE OF DATA

- Website and surfing
- Email
- Online documentation
- File transfer
- Voice enabled services
- Cloud based services

Recommendations

SUPERFAST FIBRE BROADBAND

- Speeds: up to 80MB downstream and up to 20MB upstream
- Unlimited usage available
- 24 and 36 month contracts
- 10 day installation lead time

FTTC ETHERNET

- Converged internet and voice
- Speeds of up to 80Mbps
- Dedicated and symetrical bandwidth
- Reliable service with SLA - 8hr fix
- 24/7 monitoring and UK based helpdesk
- 24 and 36 month contracts
- Installation 20 working days

EFM Ethernet First Mile

- Converged internet and voice
- Speeds of up to 35Mbps
- Dedicated and symmetrical bandwidth
- Reliable service with SLAs - 8hr fix
- 24/7 monitoring and UK based helpdesk
- 24 - 60 month contract terms
- Installation up to 30 working days

dalycom
business communications
www.dalycom.uk.com